



DC Department of Human Services

- **Purpose:** To empower every District resident to reach their full potential by providing meaningful connections to work opportunities, economic assistance, and supportive services.
- **Benefits:** DHS administers the Supplemental Nutrition Assistance Program (SNAP). SNAP provides monthly benefits to low-income individuals and families on a EBT card to purchase food at authorized retailers, farmer's markets, and participating online retailers.
- **Qualifications:** Households must meet both a gross (130 % of the Federal Poverty Limit) and net income limit (100% of the Federal Poverty Limit). Households with a senior (age 60 or older) or a person with a disability only need to meet the net income limit.
- **Application Process:** Households must submit an application and documentation to verify eligibility factors like identity, residency, and income.
- Applications are accepted online (districtdirect.dc.gov), in-person at a DHS Service Center, mail, or via fax.
- Interviews are required as part of the application process, either over the phone or in-person, but are waived through July 2022
- District residents can visit dhs.dc.gov/snapinfo for more information or call the DHS Public Benefits Call Center at (202) 727-5355 7:30 am - 4:45 pm, Monday – Friday; TTY/TDD 711

